

<b>AER</b> Annual environmental report	<b>DNO</b> Electricity Distribution Network Operator	<b>LDZ</b> Local Distribution Zone	<b>RIIO-ED2</b> Price control for electricity Distribution Network Operators (DNOs) – 1 April 2023 to 31 March 2028
<b>AI</b> Artificial Intelligence	<b>DPLA</b> Digital Platform for Leakage Analytics	<b>LGBTQ+</b> Lesbian, gay, bisexual, transgender and queer or questioning	<b>RoRE</b> Return on Regulated Equity
<b>AICR</b> Adjusted interest cover ratio	<b>DSI</b> Data Sharing Infrastructure	<b>MJP</b> Major Project Justification Papers	<b>RRP</b> Regulatory Reporting Pack
<b>ALIP</b> Advanced leakage intervention programme	<b>EAP</b> Environmental Action Plan	<b>MOB</b> Multi-Occupancy Building	<b>SCG</b> Sustainability Challenge Group
<b>ALD</b> Advanced Leakage Detection	<b>EDI</b> Equity, Diversity and Inclusion	<b>NARM</b> Network Asset Risk Metric	<b>Scope 1</b> All Direct Emissions from owned or controlled sources
<b>ALMA</b> Advanced Leakage Management Approach	<b>EGL</b> Economic growth levers	<b>NESO</b> National Energy System Operator	<b>Scope 2</b> Indirect Emissions from the generation of purchased electricity, steam, heating and cooling
<b>BAU</b> Business as usual	<b>EJP</b> Engineering justification paper	<b>NHS</b> National Health Service	<b>Scope 3</b> All Other Indirect Emissions that occur in a Cadent's value chain
<b>Cadent Foundation</b> Offers grants to charitable organisations for projects which address the root causes and impacts of fuel poverty	<b>EN</b> Eastern	<b>NIA</b> Network Innovation Allowance	<b>Services Beyond the Meter</b> A range of additional services that are designed to help customers get their households and appliances back on gas.
<b>Capex</b> Capital expenditure	<b>ER&amp;R</b> Emergency response and repair	<b>NL</b> North London	<b>SIF</b> Strategic Innovation Fund
<b>CAPM</b> Capital Asset Pricing Model	<b>ESG</b> Environmental, Social, and Governance	<b>NW</b> North West	<b>SLM</b> Shrinkage Leakage Model
<b>CBA</b> Cost benefit analysis	<b>EV</b> Electric Vehicle	<b>Ofgem</b> Office of Gas and Electricity Markets	<b>SROI</b> Social return on investment
<b>CCG</b> Customer Challenge Group	<b>FEE</b> Future Energy Explorer	<b>Opex</b> Operational expenditure	<b>SSMD</b> Sector Specific Methodology Decision
<b>CCS</b> Carbon Capture and Storage	<b>FES</b> Future Energy Scenarios	<b>Ops 4.0</b> Continuous improvement methodology	<b>tCO<sub>2</sub>e</b> Tonnes (t) of carbon dioxide (CO <sub>2</sub> ) equivalent (e)
<b>Centres for Warmth</b> One of our largest VCMA projects offering support to some of the most deprived areas across out networks	<b>FPNES</b> Fuel Poor Network Extension Scheme	<b>PE</b> Polyethylene	<b>Tier 1</b> iron mains and services within 30 meters of a property – 8 inches and below
<b>CEO</b> Chief Executive Officer	<b>FRB</b> Fellowship for Responsible Business	<b>Picarro</b> Leakage detection vehicle with mounted sensor	<b>Tier 2</b> iron mains above 8 inches and below 18 inches
<b>CISBOT</b> A cast iron pipe-repair robot that seals the joints in natural gas pipelines from the inside	<b>GDN</b> Gas Distribution Network	<b>PSR</b> Priority Services Register	<b>Tier 3</b> iron mains 18 inches and above
<b>CKI</b> CK Infrastructure Holdings Limited	<b>GLA</b> Greater London Authority	<b>RAG</b> Red, Amber, Green	<b>TMR</b> Total Market Return
<b>CO</b> Carbon Monoxide	<b>GRESB</b> Global Real Estate Sustainability Benchmark	<b>RAV</b> Regulatory Asset Value	<b>Totex</b> Total Expenditure
<b>COMAH</b> Control of Major Accident Hazards	<b>GSoP</b> Guaranteed Standards of Performance	<b>Repex</b> Replacement Expenditure	<b>TWh</b> Terawatt-hour is a unit of energy
<b>CPIH</b> Consumer Prices Index including owner occupiers' housing costs	<b>GW</b> A gigawatt is a unit of energy equal to a billion watts	<b>RESP</b> Regional Energy Strategic Planners	<b>VCMA</b> Vulnerability and Carbon Monoxide Allowance
<b>CSAT</b> Customer satisfaction	<b>HS2</b> High Speed 2 railway	<b>RIIO-3</b> Price control for gas distribution networks – 1 April 2021 until 31 March 2021	<b>WACC</b> Weighted average cost of capital
<b>DAWS</b> Direct Access to Wellbeing Services with the NHS	<b>HSE</b> Health and Safety Executive	<b>RIIO-2</b> Price control for gas distribution networks – 1 April 2021 until 31 March 2026	<b>WiC</b> Women in Cadent
<b>DBP</b> Data Best Practice Guidance	<b>IMRRP</b> Iron Mains Risk Reduction Programme	<b>RIIO-1</b> Price control for gas distribution networks – 1 April 2013 until 31 March 2021	<b>WM</b> West Midlands
<b>DESNZ</b> Department for Energy Security and Net Zero	<b>IT</b> Information Technology	<b>RIIO-4</b> Price control for gas distribution networks – Post 1 April 2031	
<b>DLCA</b> Domestic Load Connection Allowance	<b>KS1 and KS2</b> Compulsory national curriculum at primary school		
	<b>ktCO<sub>2</sub></b> Unit of measurement for GHG emissions. It standardises greenhouse gases into units of kilo-tonnes of carbon dioxide equivalent		